In 1995, NASD Dispute Resolution, Inc., developed a newsletter entitled *The Neutral Corner*, designed to inform its roster of mediators and arbitrators, as well as other constituents, about new initiatives, the status of proposed rule filings, important procedures and guidelines, and other items of interest. Since effective communication is essential to the dispute resolution process, NASD Dispute Resolution staff also wants its neutrals to know who we are and how they can reach us.

It’s been five years since the creation of *The Neutral Corner*. Accordingly, we’d like to take this opportunity to learn your thoughts about our newsletter. Please take a few minutes to give us your feedback by completing the following survey. A self-addressed, postage-paid envelope is enclosed for your convenience. You may also fax your completed survey to Luis Cruz at (212) 858-4389. Your responses will be kept confidential.

*Thank you in advance for your time and cooperation.*

**Instructions: Please mark the appropriate box.**

1. **Are you:**
   - an NASD Dispute Resolution Arbitrator: [ ] yes [ ] no
   - an NASD Dispute Resolution Mediator: [ ] yes [ ] no

2. **Are you:**
   - [ ] an attorney [ ] a non-attorney

3. **Are you classified as a(n):**
   - [ ] public arbitrator [ ] industry arbitrator

4. **How often do you read *The Neutral Corner?***
   - [ ] every issue [ ] occasionally [ ] never

5. **Overall, do you like our newsletter?**
   - [ ] yes [ ] no [ ] no opinion
Overall, how would you rate the usefulness of *The Neutral Corner*?

[ ] excellent [ ] good [ ] fair [ ] poor

Do you believe that *The Neutral Corner* achieves its primary goal of informing NASD Dispute Resolution neutrals about new initiatives, proposed rule filings, and important procedures and guidelines? (If you answer “no” to this question, please explain why in the comments section below.)

[ ] yes [ ] no

How would you rate the general content of *The Neutral Corner*?

[ ] excellent [ ] good [ ] fair [ ] poor

How would you rate the clarity of the language in *The Neutral Corner*?

[ ] excellent [ ] good [ ] fair [ ] poor

*The Neutral Corner* is currently published three times a year. How often would you like to see it published?

[ ] 4 times a year [ ] fine just the way it is (3 times a year) [ ] 2 times a year [ ] 1 time a year

Would you be willing to read our newsletter if it were only available online, meaning available on an Internet Web Site? (If you answer “no” to this question, please explain why in the comments section below.)

[ ] yes [ ] no

Please use the space below to provide any comments or suggestions as to how we might improve *The Neutral Corner* and/or to elaborate on any of your answers above. (Please type or print legibly.)